

		[Insert Registered Legal Entity Name Here]									
Document number: P28S		Document Title: <b>Outsourced Development Policy</b>									
Version: 1.0		Effective Date: 01.01.2025		Document Owner:							
X	Policy		Standard		Procedure		Form		Register		Other

Revision history				
Revision number	Revision Date	Changes	Reviewed by	Process owner

Approvals			
Name	Title	Date	Signature

Aligned with standards and regulations where applicable		
Standard/Regulation	Clause/Article	Comment
ISO/IEC 27001:2022	Clauses 5.1, 6.1, 8.1	
ISO/IEC 27002:2022	Controls 5.19, 5.20, 8.25–8.27	
NIST SP 800-53 Rev.5	SA-4, SA-9, SA-11, SA-15, SR-3	
EU GDPR	Article 28	
EU NIS2	Article 21(2)(a), (h)	
EU DORA	Article 10	
COBIT 2019	BAI03, DSS05	

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## 1. Purpose

- 1.1. This policy ensures that all outsourced software development—whether handled by freelancers, agencies, or third-party providers—is conducted securely, contractually controlled, and aligned with applicable legal, regulatory, and audit requirements.
- 1.2. It protects the organization from risks related to insecure code, unclear ownership, data exposure, and vendor mismanagement by enforcing enforceable development standards and supplier oversight, even in the absence of a dedicated IT department.
- 1.3. This policy supports ISO/IEC 27001:2022 certification by providing clearly defined development expectations, accountability, and documented controls over third-party development activities.

## 2. Scope

- 2.1. This policy applies to:
  - 2.1.1. All outsourced developers, including freelancers and development agencies
  - 2.1.2. Any development work involving internal tools, public-facing websites, software applications, or business automation
  - 2.1.3. Staff responsible for selecting, managing, or overseeing external developers
  - 2.1.4. Any third-party system integration, scripting, or development that interacts with company data or systems
- 2.2. It also includes any party or platform with access to company credentials, data repositories, source code repositories, staging environments, or production systems.

## 3. Objectives

- 3.1. Ensure that all outsourced development adheres to secure coding principles and that developers are contractually obligated to follow documented standards and confidentiality clauses.
- 3.2. Establish ownership over all deliverables—code, assets, credentials, and documentation—ensuring full transfer of rights to the company and traceable handover at project completion.
- 3.3. Prevent common development risks, including reused proprietary code, supply chain attacks through libraries, use of unsupported frameworks, and unvetted administrative access.
- 3.4. Require pre-engagement documentation for every outsourced project, including contracts, NDAs, and minimum security expectations.
- 3.5. Protect customer data, systems, and internal processes by enforcing strong development oversight, post-delivery testing, and secure system access management.

## 4. Roles and Responsibilities

### 4.1. General Manager (GM)

- 4.1.1. Approves all vendor relationships and signs development agreements.
- 4.1.2. Ensures all outsourced development follows this policy.

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## 11. Reference Standards and Frameworks

**ISO/IEC 27001:2022**

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**Clause 6.1** – Organizations must assess and treat information security risks associated with suppliers.

**Clause 8.1** – Requires operational planning and control, including third-party services such as outsourced development.

#### ISO/IEC 27002:2022

**Control 5.19** – Recommends evaluating suppliers' ability to meet information security requirements.

**Control 5.20** – Encourages regular monitoring and periodic review of third-party services.

**Controls 8.25–8.27** – Outline secure development lifecycle practices applicable to outsourced development.

#### NIST SP 800-53 Rev.5

**SA-4** – Requires acquisition strategies to include information security measures.

**SA-9** – Addresses external system development and supply chain risks.

**SA-11** – Defines secure development practices including code reviews and flaw remediation.

**SA-15** – Encourages automated tools for flaw detection and software assurance.

**SR-3** – Mandates supplier agreements to include cybersecurity requirements.

#### EU General Data Protection Regulation (GDPR)

**Article 28** – Requires contracts with third-party processors to ensure appropriate data protection safeguards, directly applicable to developers processing or accessing personal data.

#### EU NIS2 Directive (2022/2555)

**Article 21(2)(a), (h)** – Requires supply chain security controls and secure software development practices for in-scope digital service providers, including SMEs when applicable.

#### EU Digital Operational Resilience Act (DORA)

**Article 10** – Requires ICT third-party risk management, including development agreements, security obligations, and risk controls related to third-party providers.

#### COBIT 2019

**BAI03 – Manage Solutions Identification and Build** – Ensures external development meets business requirements and security expectations.

**DSS05 – Manage Security Services** – Requires external security services and development providers to operate under enforced security rules and oversight.

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