

			[Insert Registered Legal Entity Name Here]								
Document number: P23S			Document Title: Time Synchronization Policy								
Version: 1.0		Effective Date: 01.01.2025		Document Owner:							
X	Policy		Standard		Procedure		Form		Register		Other

Revision history				
Revision number	Revision Date	Changes	Reviewed by	Process owner

Approvals			
Name	Title	Date	Signature

Aligned with standards and regulations where applicable		
Standard/Regulation	Clause/Article	Comment
ISO/IEC 27001:2022	Clause 8.1	
ISO/IEC 27002:2022	Control 8.17	
NIST SP 800-53 Rev.5	SC-45, AU-8	
EU GDPR	Articles 5(1)(d), 3	
EU NIS2	Article 21(2)(d)	
EU DORA	Articles 10, 15	
COBIT 2019	DSS05.02, MEA03.01	

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1. Purpose

- 1.1. This policy establishes mandatory controls for maintaining accurate, synchronized time across all systems that store, transmit, or process organizational data.
- 1.2. Time synchronization is essential for ensuring that system logs are traceable, security incidents are correlated accurately, and evidence can be relied upon during forensic analysis or legal review.
- 1.3. The organization enforces automated time synchronization as a foundational requirement for audit integrity, incident response, and regulatory compliance under ISO 27001, GDPR, DORA, and NIS2.
- 1.4. This policy ensures that all systems use trusted time sources, prevents manual override of time settings, and requires timely correction of clock drift.

2. Scope

- 2.1. This policy applies to:
 - 2.1.1. All company-owned systems and devices, including servers, desktops, laptops, mobile devices, firewalls, routers, and virtual machines
 - 2.1.2. Remote and cloud-hosted infrastructure used in operations (e.g., AWS, Microsoft 365, SaaS platforms)
 - 2.1.3. Systems that generate or store event logs, authentication records, or audit trails
 - 2.1.4. Any employee, contractor, vendor, or IT support provider responsible for configuring or maintaining these systems
- 2.2. The policy also applies to BYOD (Bring Your Own Device) endpoints used to access business systems, provided those endpoints store or generate audit-relevant data.

3. Objectives

- 3.1. Ensure all critical systems automatically synchronize time using trusted Network Time Protocol (NTP) servers or equivalent cloud-provider mechanisms
- 3.2. Prevent time discrepancies that could undermine the reliability or correlation of system logs during audits or security investigations
- 3.3. Enable timely detection and correction of time drift beyond acceptable thresholds
- 3.4. Maintain consistent timestamping across environments (on-premise, cloud, and remote)
- 3.5. Satisfy technical and legal requirements for integrity, traceability, and non-repudiation of records and events

4. Roles and Responsibilities

- 4.1. General Manager (GM)
 - 4.1.1. Approves this policy and ensures organizational compliance
 - 4.1.2. Oversees periodic reviews of system-level time accuracy and implementation gaps

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Reference Standards and Frameworks

ISO/IEC 27001:2022

Clause 8.1 – Requires implementation of controls necessary for secure operations, including logging and timestamping.

ISO/IEC 27002:2022

Control 8.17 – Recommends synchronized time for all systems that produce logs or operate collaboratively.

NIST SP 800-53 Rev.5

AU-8 – Requires use of internal or external time sources for log timestamp accuracy.

SC-45 – Specifies the use of trusted NTP sources and prevention of manual time changes in critical systems.

EU GDPR

Article 5(1)(d) – Requires accuracy and accountability in personal data processing, supported by synchronized timestamps.

Article 32 – Requires security measures ensuring data integrity, which includes consistent logging timeframes.

EU NIS2 Directive

Article 21(2)(d) – Requires monitoring and detection capabilities, supported by synchronized system logs.

EU DORA

Article 10 – Demands operational resilience, requiring traceable and timestamped ICT incident logs.

Article 15 – Requires service providers to maintain accurate technical records, including timestamped audit trails.

COBIT 2019

DSS05.02 – Emphasizes timestamp integrity for detecting and responding to events.

MEA03.01 – Requires evidence-based performance monitoring, supported by accurate time-synchronized data.

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